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## We are available when you are

Dear Valued Bruker Prospect / Customer,

At Bruker, we have been closely following the recent events of how COVID-19 has spread to a WHO declared Global Pandemic.

We know that Microbiology Laboratories are taking different actions to maintain their operations, and as a consequence, time is very limited for you to see the Bruker Applications and Sales team to either provide support to your system or discuss new products you need to continue functioning effectively. As such, we are keen to ensure you are aware that **Bruker are here and available when you are.**

Bruker work with a **digital meeting platform** which we use for internal meetings allowing us to bring our teams from multiple locations and functions together. Your local Bruker team can use this platform to continue your day-to-day discussions.

Some information about **Microsoft Teams**, the digital meeting platform we use:

- Fully secure system to enable confidential discussions
- We can invite you for a virtual meeting – even if you don't have Microsoft Teams
- We can share documents from our computer so everyone can see the same document simultaneously, such as presentations, troubleshooting explanations, product information
- Many users can log in the virtual meeting from many different locations: home | office | lab | anywhere with internet connection

Please continue engaging with your Bruker team.  
We are all here to listen, support and address your needs.

Yours faithfully,

Philip Perry  
VP, Marketing and Product Management  
Bruker **DALTONICS** • Microbiology & Diagnostics

Geschäftsführer: Dr. Wolfgang Pusch | Stefan Ruge | Dr. Michael Schubert | Jürgen Srega | Dr. Rohan Thakur

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